



# Delivering Data Driven **Decision Making**

**Highlights** 

15%

faster **business** decisions

reusable Data **Connectors for** legacy databases 30%

faster re-supply notifications





## **Background**

Thinking of a confectionary business typically brings to mind a brick-and-mortar set up with low uptick on modern digital methods. So how does Digital Business make an impact to a business that has been running on manual operations for years and change their dynamics to achieve more profits and growth?

#### **Pain Point**

Our client was grappling with the data that was lying in their critical inventory databases, unable to extract meaningful insights that could help them with business decisions. This led to delays in time-to-market, product delivery, order fulfils, metrics around orders, and inefficient inventory management. Quite an ineffective way to make a business perform at optimal speed. The client needed to implement a data-driven decision-making system to streamline their operations without disrupting the continuity of their functions.



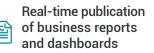
# Making the Data Work



## The Benefit of Adopting Digital Business Practices

is that it provides a way to induct digitalization which is not expensive, complex or time-taking. As it has been observed in most cases, the start is always to build a Single Source of Truth (SSOT) for the existing data.





An end-to-end roadmap was created to get the business from the problem to outcome with speed and simplicity Creation of reusable assets



Rapid feature releases





#### **Effective Execution**

Altimetrik follows the Digital Business approach which is incremental with bite-sized outcomes, different from the big bang approach of digital transformation. This unique approach has helped our clients get outcomes faster and at minimized costs, by simplifying the entire process and collaborating closely with the business to ensure outcomes are being met.

#### **Discovery Phase**

Onboarded run ahead teams two sprints earlier to understand the current processes and the pain points, which ensured the readiness of the foundation components, including data definitions and models, etc.
Business Dashboards

#### **Business Dashboards**

Devised a real-time reporting mechanism for demand planning, customer service, and supply chain

Summarized the KPIs for data-driven decision making by senior executives

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#### **Reusable Components**

Built reusable components to reduce the engineering efforts in multiple areas

Developed an ETL framework for reference data, data access and integration on Azure cloud with legacy AS400 databases

Developed E2E process automation with bells and whistles

### **Rapid Iterations**

Time boxed sprints for quick MVP deliveries

Initial MVP on the 4th sprint, and then every 2nd sprint

Early business feedbacks to keep the process on track



## Results

The client was able to make business decisions 15% faster. There was a 30% increase in the speed of resupply notifications which improved their SKUs and inventory performance, leading to customer satisfaction.



#### **About Altimetrik**

Altimetrik is a digital business enablement company. We deliver bite-size outcomes as organizations scale digitalization to accelerate revenue growth without disrupting ongoing business operations. Our practitioners and agile engineering teams create solutions that drive transformation and achieve business goals. With offices across the globe and 4,000+ energized practitioners, Altimetrik partners with Fortune 500 and



